SEVA GATEWAY

SEVA MANAGED+

Seva Managed+ Custom Services
Expect More. We Do.™

Seva Managed+

Seva Managed+ focuses on Infor applications and minimizes the administrative burden of managing your workforce so your employees will have more time to work towards company goals. With 24/7 enhanced managed services we can receive, assign, track, report and resolve all incidents instantly. This leads to cost-effective operations and reduces the total cost of ownership.

Modifications

Interfaces

Reports

Process Flows

Benefits of Seva Managed+

▶ Reduce the administrative burden of managing increasingly complex human resource, financial and procurement applications.

▶ Free your valued employees to focus more on the company's strategies to drive innovation.

▶ Count on 24/7 support, 365 days a year to receive, assign, track, report and resolve your incidents and service requests.

▶ Stay current with Infor patches, fixes, regulatory and compliance updates and new releases with proactive change management.

▶ Reduce your total cost of ownership (TCO) and save your cash flow. Achieve foreseeable costs by redirecting expenses associated with maintenance.

▶ IT Staffing Shortages, Enterprise Wide Cost Reductions, Aging Infrastructure, Increasingly Complex, Technology Stack, Status Quo.

▶ Considerable improvements in terms of cost, scalability, and efficiency.

▶ A managed services arrangement is ideal for small and midsized companies. These companies often are constrained in their ability to provide staffing, invest in infrastructure, and maintain systems as efficiently as third parties can.

What Customers Are Saying About
JK Seva

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"Because of the experience, they have more than 20 years, they say what works and what does not work and then they give us tips on how to clean them up and then they do the cleanup as well. If you throw in any new challenge they learn it very quickly. They are always inquisitive of all new technologies. Whichever solution that we opt for, they implement that solution and resolve the issue."

Satish Inala, **Duff & Phelps, LLC**

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We **Deliver**

Application Management >

Patch Management >

Database Management >

Why JK Seva?

JK Seva can assist in managing the high costs of application and development maintenance as well as management. We have a wide range of IT resources at our disposal that can be delegated to achieve your objectives. JK Seva can help offset the cost of IT to meet changing business requirements. Our goal is to limit IT staff turnover while expanding on training. Make the most of our enhanced managed services for your business processes.

500+
Customers

50
States

30+
Years of Experience