



Infor Partner  
25 Years of Experience

# Seva Managed

Expect More. We Do.



## Seva Managed

JK Seva has proven expertise providing Infor Managed Services at a fraction of the cost. We understand the nuances of Managed Services and our offerings are tailored to your requirements.



Application  
Maintenance



Patch  
Management



Database  
Management



Development



Technical  
Upgrade



System  
Monitoring



Operations  
Support



Decommissioned  
Product Support



Maintenance of  
Existing Custom  
Modifications



Upgrade  
Planning &  
Execution



Performance  
Tuning



Product and  
Database  
Administration



Security  
Administration



Dedicated Support  
Desk for Infor  
Application Support



Dedicated Account  
Management

## Advantages of Seva Managed

- Reduce the administrative burden of managing increasingly complex human resource, financial and procurement applications.
- Free your valued employees to focus more on the company's strategies to drive innovation.
- Count on 24/7 support, 365 days a year to receive, assign, track, report and resolve your incidents and service requests.
- Stay current with Infor patches, fixes, regulatory and compliance updates and new releases with proactive change management.
- Reduce your total cost of ownership (TCO) and save your cash flow. Achieve foreseeable costs by redirecting expenses associated with maintenance.

## What Customers Are Saying About JK Seva



*"They do a good job of trying to understand where we're coming from, what we're trying to accomplish before they recommend a solution or assistance. We have a really good partnership with them."*

**Debra C,**  
Insurance Company

## Why JK Seva?

JK Seva is the longest-running Infor partner since 1995. We're uniquely qualified with our proven methodology to implement, upgrade and optimize the Infor Cloudsuite to meet your specific business needs. Our team of talented and passionate professionals driven to transform your business processes for maximum value and ROI from Infor.



**500+**  
Customers



**50**  
States



**25**  
Years of Experience

## CONTACT US



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