



ULTIMATE KRONOS GROUP (UKG) PARTNER  
CONSULTING EXPERTS  
INTEGRATED STRATEGISTS

## UKG TELESTAFF™

JK Seva is an industry-recognized, leading provider of UKG TeleStaff™ consulting services. We empower public safety and other sectors to transform their processes and optimize scheduling for user-friendly, efficient staff scheduling. We know what it takes to tackle unexpected crises and our solution is tailored to your needs.



Flexibility



Bidding



Detailed Reporting



Scheduling



Accuracy



Automatic Overtime Assignment



Integrated Communications



Optimized Emergency Response



# UKG TELESTAFF™ FOR PUBLIC SAFETY

It's Not Just Your Software We Care About.™

## ADVANTAGES OF UKG TELESTAFF™



### Fairer and More Accurate Workforce Scheduling

Fair automated allocation of schedules, based on pre-configured rules. Cut down on overstaffing while assigning equitable overtime and develop timetables depending on staff choices.



### Integrated Communication

Calls, instant messages, emails and pop-up notifications enables management and workforces to stay in-touch, enabling better emergency response.



### Maximize Regulation Compliance

With robust scheduling system determine over-time, annual leaves, bidding etc. with complete fairness and no human errors.



### Minimize Labor Costs

With robust scheduling system determine over-time, annual leaves, bidding etc. with complete fairness and no human errors.



### Higher ROIs

Cost-effective operations from better scheduling. Transitioning from paper to digital scheduling allows for minimal maintenance, less re-work and provides data integrity.



### Improve Efficiency

Thanks to position and shift automation as well as vacation bidding, staff have better morale and managerial executives have more free time.



### Detailed Reporting

Customizable reports provide actionable insights on sick-time use, costs, payrolls, and overtimes, providing accountability.



### Limit Labor Expenses

Cut down on overstaffing while assigning equitable overtime and develop timetables depending on staff choices.



### Custom Event Scheduling

Special/unplanned event scheduling that plagued public safety organizations is made simpler with automation.

## PROVEN RESULTS

- Reduce request verification and approval times from 3-4 days to just 3 hours.
- Save 1/3<sup>rd</sup> of an enterprise's labor cost in just one year.
- Enhance workforce trust in the organization through transparency.
- Avoided hefty non-compliance fines by eliminating inconsistencies in interpretation of contractual language.

## WHAT UKG TELESTAFF™ CUSTOMERS ARE SAYING



*"Kronos TeleStaff allows us to maximize the effectiveness of our workforce. This enterprise solution gives us real-time data on individual institutions statewide and analysis on it"*

**Joe Panora, Director, Enterprise Information Services**



## WHY JK SEVA?

JK Seva has more than 30 years of business experience in Ultimate Kronos Group (UKG). We have a specific set of skills and time-tested strategies tailored to meet your individual business requirements. Our expertise ranges from implementations to upgrades, product enhancements and enhanced training options. Leverage our best-in-class consultants to elevate your operational efficiencies to establish differentiation and drive profits.



**500+**  
Customers



**50**  
States



**30+**  
Years of  
Experience

## WE DELIVER



**DWY**

Do with You



**DFY**

Do for You

## CONTACT US



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