



# Expect More. We Do.

**Hosting**  
**US Based Data Centers**  
**24/7 Support**  
**Infor & UKG Specialized**

## SEVA HOSTING

JK Seva provides our customers with the hosting infrastructure. We deploy each customer in a single tenant virtual private cloud leveraging windows/sql as the platform. Production is in one data center and non-production "DEV" is in another datacenter. We use the same sized virtual instances in each datacenter for production and non-production with the same resources allocated to each datacenter. We replicate to disk across both datacenters to support business continuity requirements for our customers. We maintain the highest industry security standards.

If you are not ready to go to the cloud, Seva hosting is an alternative solution. If you are going to the cloud and want to free up your resources, instead of paying a 3rd party consultant for technical support, we can help you with your managed services.

JK Seva offers highly-secure server hosting that has 24/7 cyber protection and manually supervised telephone support as well as monitored email support. Our remote assistance technicians provide support remotely when working with Remote Desktop . We also provide a Virtual Private Network (VPN) with a monthly system health check. In this manner your site can grow along with your system.

### Benefits of Seva Hosting

#### COUNT ON OUR EXPERTISE

JK Seva has installed, implemented and integrated systems dating back from 1996. With over 25 years in the Lawson community we are uniquely suited to provide the best hosting environment for your Infor products.

#### 100% UP-TIME & APPROPRIATE COMPLIANCE

Ensure 100% up-time\* to keep your operations running with our robust hosting services. SSAE 16 and PCI Compliant.

#### US BASED DATA CENTERS

Data centers located in Santa Clara, California and Salt Lake City, Utah.

#### 24/7 SECURITY & SUPPORT

We offer server hosting with 24/7 Tier 1 security and manned telephone support, monitored email support, 24/7/365 on-site engineers that manage and protect their service.

#### CLOUD, ON-PREMISE & HYBRID

Whether you need cloud, on prem, or both, we are equipped to meet your needs.

#### MULTI-SERVER HOSTING

JK Seva can provide hosting on multiple servers and also combine to one server. We also make Production and Development configuration available.

\*This does not include maintenance downtime

## What Customers Are Saying About JK Seva



*"They do a good job of trying to understand where we're coming from, what we're trying to accomplish before they recommend a solution or assistance. We have a really good partnership with them."*

**Debra C, Island Insurance**



## We Deliver



**Back up and Disaster Recovery**



**Infor & UKG Specialized**



**Backup**



**Operating System Maintenance**



## Why JK Seva?

JK Seva Hosting can help you better maintain the cost of IT infrastructure support needed for your business. You can overcome limited system and data center capacity with our expert help and services. Simplify complex disaster recover requirements with our easy to approach mitigation strategies. We offer flexibility for business that are growing. JK Seva hosting solutions can help your business limit IT turnover in the long run while developing more training programs.



**500+**  
Customers



**50**  
States



**30+**  
Years of  
Experience



## CONTACT US



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